Name	**Blanco Perez**
First Name	**Ignacio**
Address	Avenue Rogierlaan, 234
	B-1030 Brussels – Belgium
Age	41 years (01/10/1973)
Nationality	Belgian
Mobile	+32-485/99.46.16
Email	Ignacio.Blanco@CDB-Services.be
Status	Self-contractor – free on 01/01/2016
Linked IN	http://www.linkedin.com/in/ignacioblancoperezcv

Executive Summary

With over **15 years of hands-on Projects & Analysis experience**, Ignacio has both the skills & expertise to function in International & complex environments. His in-depth knowledge of Project Management, **Prince 2, Agile Scrum & ITIL best practices** helped him all around the world.

Ignacio gained an extensive experience in ICT (20 years), Finance/Insurance (10 years), Energy & Geolocalization (2 years) & Life Sciences (2 years). He concentrated on medium/large organizations managing sensitive projects (small or large **budgets up to 7mi €**) **and directing up to 20 people**.

As junior Program Manager or experienced Project Manager**,** Ignacio has assisted **private or public organizations** to embed their projects, **at Business or Delivery Unit level**. His professional network considers him as an entrepreneurial Project Manager with great empathy for Business & Delivery Units environments in which he operates, with experience to handle management level expectations, always focusing on respecting budgetary and time constraints.

As effective communication is a key factor to successful projects, Ignacio is **truly quadrilingual (English, Spanish, Dutch & French)**. His international experience has made him very receptive for cultural differences and enhanced his ability to **smoothly federate project communities** and valuing diversity.

Soft Skills

- Expert in closing the gaps between Business and delivery Units
- Driven / CUSTOMER oriented / solutions finder / Fast learner / ultra-flexible
- Negotiator/communicator/assessor @ all levels of the company
- Agile/Waterfall leadership-coaching of functional, operational & development teams
- Hands-On & "Getting Things Done"

Education

- **AGILE Scrum Certified CSPO** (>3 years experience)
- **Prince2 Certified** (>12 years experience)
- **ITIL Certified** (10 years experience)
- **Business Analysis Body Of Knowledge (BABOK) v2.0** (>5 years experience)
- **ORACLE** Developer Suite and Database Administration (>5 years experience)

(Oracle University – Diegem)
- **Business & Functional Analysis – BPMN - UML – Mainframe** (>10 years experience)
  (WS&L Institute - CapeTown (RSA)
- **Master degree in Commercial & Economic Sciences** (>15 years experience)
  Specialization in International Management (I.C.H.E.C. - Brussels - 4 academic distinctions)

Business Knowledge
- **Banking & Insurance**
  Portal, Acquiring, accounting, retail, compliance, e-Banking, SEPA, Solvency II, Life, Non-Life, IIW/SAS DDS, Risk management, ALM & derivatives, compliance and regulation in the financial sector (IFRS-Basel II)

- **eCommerce, Pharma & miscellaneous**
  Online ecommerce platform, Energy, GPS & Geodesy, Online Document Management & Payments platform, Life Sciences

Functional Knowledge
- **Business/Functional Analysis**
  Expert in closing the gaps between Business and Delivery Units (waterfall/agile/kanban), Gathering/definition/translation of business requirements, user stories & use cases, gap analysis, functional analysis in cross-functional projects within SOA corporate environments, pragmatic, flexible & solution oriented

- **Process Analysis**
  Strong experience in Business Intelligence, eCommerce & Web/Portal projects, Business Processes definition & Processes optimization, analysis for improvements and re-engineering, change management

- **People Management** (from 1 to 30 people)
  Operational, functional, testing & development teams leader
  Coordination, training & coaching

- **Testing Managemement**
  UAT, Testing management, Test plan, Use cases & Test cases

Technical Knowledge
- **Tools**
  TFS, Enterprise Architect, JIRA, MS Visio, MS Project, Open Workbench, Sharepoint, Clarity, HP Quality Center

- **Architecture & Business Process Modelling**
  SOA, UML, BPMN, ORM, ITIL, SDLC, SWOT, MOTS, MoSCoW

- **ERP/Frameworks**
  OLAP, Business Objects (edge bi), MS Reporting Services, SAS BI-DI
  SQL, PL SQL, MS SQL Server, .NET, JAVA, Oracle, SAS, Mainframe

Spoken Languages
- **Dutch:** Fluent (really)
- **English:** Fluent (really)

- **French:** Fluent (really)
- **Spanish:** Native

Professional Experience

Agentschap voor Geografische Informatie Vlaanderen (Gent) - Jan 2014 to Aug 2014

Geolocalisation & Geodesy : Web – Portal – AGILE
http://www.geopunt.be/kaart?viewer=Hinder_in_kaart_app/index.html

SENIOR BUSINESS ANALYST

Participating as Senior Business Analyst in the GIPOD project, to organize Product Roadmap/Products Requirements Backlog/Release Planning of the Flemish Traffic & Works Information, along with the coaching of an internal junior Business Analyst

- Responsible of the Business Analysis team (2 p.)
- Story Mapping, User Stories > Use Cases, Acceptation criteria, US validation
- Processes modelling & design - Data & MoSCoW/SWOT/5Whys analysis
- User Workshops organization, animation & follow-up (multiple public & private Stakeholders)

Atos Worldline (Brussels) - Aug 2012 to Jan 2014

Energy reload points of service, Payments & Acquiring, terminals : Waterfall - SOA
http://www.ores.net/FR/Professionnels/OSP-Sociales/Compteurs-Budget/Pages/Points-rechargement.aspx
http://www.infrax.be/nl/elektriciteit/budgetmeter-elektriciteit/opladen

PROJECT MANAGER – FUNCTIONAL ANALYST – TEAM LEADER

Participating as Senior Functional Analyst & Project Manager in the ORES Lot1&2 project, to organize Product delivery of a Energy Budgetmeters payments & reloads solution (deployment of 1000 reload points in Flanders & Wallonia for ORES/EANDIS/INFRAX)

- Scope, Budget, Planning, Controlling, Steering Committee & Reporting towards Program Board and Stakeholders at all stages of the project
- Responsible of the functional analysis, acceptation criteria & tests, UAT definition & validation
- Coordinate & coach project teams (>20 p.)
- Set up, management, training & support of Sales Force team (>5 people)
- Issues Manager & Project SPOC internal & General Public
- Service Delivery : Project > Operational mode responsible (SLA implementation, DRP, …)

Atos Worldline (Brussels) – Jan 2013 to June 2013

Online Documents Management & SEPA payments Platform : Webportal - Waterfall – AGILE - SOA

PROGRAM MANAGER

In parallel to project management for Atos' Sales & Marketing, acting as IT Program Manager in order to deliver the infrastructure & framework for operating the www.doccle.be platform documents & transactions management

- Define, establish and execute the Governance framework for both constituent projects and program itself
- Review/approval of project plans for conformance to program strategy and program plan and schedule
- Communications conduit to clients, executive sponsors and Program Steering Committee
- Develop, implement & report on Project Plan

- Set up & coordinate project teams (>30 p.) – Contract management
- Project > Operational mode coordination (SLA definition, DRP, …)

Belfius Insurance (Brussels) - May 2014 to Aug 2014
Solvency II : Business Intelligence - ETL – Datawarehouse – LIFE – SAS BI/DI - SOA

SENIOR BUSINESS-FUNCTIONAL ANALYST
Participating as Senior Business Analyst in the Solvency II Datawarehouse design & implementation

- Gather User requirements & conduct User workshops
- Implementation of the ETL into the SAS Insurance Detailed Data Store (DDS) with the required Solvency II data for Risk analysis
- Analyze, develop and deploy the mapping from Belfius' Operational Data Store (ODS) to SAS Data Warehouse (DWH - DDS)

AG Insurance (Brussels) – Jan 2011 to Apr 2012
Insurance domains (projects portfolio) : Waterfall – AGILE – SOA – Business Intelligence - Webportal

SENIOR FUNCTIONAL ANALYST – ARCHITECT – TEAM LEADER
Participating as Senior Functional Analyst & Architect in various insurance fields:
° Corporate Reporting environment BI: Business Objects Datawarehouse, Datamarts & User Reports
° Solvency II & Non-Life Datawarehouse analysis (SAS BI/DI)
° AG insurance Non-Life Webportal maintenance : WebDIV project,…

- Responsible of the functional analysis, acceptation criteria & tests, UAT definition & validation, Quality control
- Business Requirements gathering & validation, GAP analysis
- Business users support & coaching: datamarts & reports creation/adaptation
- Coordinate Architecture & Project teams (>20 p.)
- Business & IT Project SPOC internal & external
- Project > Operational mode responsible (SLA implementation, …)

ABN AMRO (Amsterdam) – Sep 2009 to Dec 2010
Banking Regulatory Reporting & Business Intelligence: MS Reporting Services – Credit Risk - Derivatives

BUSINESS/FUNCTIONAL ANALYST
Own Basel II Regulatory Capital solution analysis, development & implementation on site
QIS5 + monthly/quarterly Risk CVA/COREP Reporting towards DNB for the bank's Global markets dept.

- BPM: processes definition & implementation
- Functional analysis, acceptation criteria & tests for Operational ETL and BI, Quality control
- Testing management: Master Test plan definition, Use cases, UAT, Tests execution & reporting, defects management
- Project > Operational mode coordination

Belfius Bank (Brussels) – Apr 2008 to Aug 2009
Banking – BI Analysis: Fermat (Moody's Analytics) – BPMN – UML - Datamodelling

FUNCTIONAL ANALYST

Credit Risk (VaR,CVA,...) analysis & reporting
Bank's Risk Datamodel major evolution responsible (ETL – Reporting)

- BPM: processes definition & implementation
- Functional analysis & monthly/quarterly reporting towards Board – User requests follow-up
- Belfius' Risk Datamodel
- External software upgrade/customization Fermat 5.4>7.2: project & analysis coordination

BNP Paribas Fortis (Brussels) – Apr 2006 to Apr 2008
Banking – Business Processes & Departments set-up: SOA – BPMN - Architecture

BUSINESS ANALYST - PMO
Business Processes definition & set-up
Operational Processes & Excellence definition & set-up : "Operational Office" & "Service Desk" departments set-up

- BPM: processes definition & implementation
- Responsible for architecture, definition, structure and implementing the processes for the CVC Operational Office of the Central Value Chain (IFRS/BASEL II) figures production for the Fortis Group
- Co-responsible of staffing, setting-up, documenting and implementation of the CVC Service Desk and its issues management / reporting tools
- Business Intelligence Analysis and Business requirements for the Central Referential Tool
- User trainings & workshops

BNP Paribas Fortis (Brussels) – July 2005 to March 2006
Banking – IFRS/Basel II Regulatory Reporting BI: Business Objects

BI PROJECT LEADER - ANALYST
Implementation of the Bank's Central Value Chain (IFRS/Basel II Regulatory Reporting)

- Basel II Project Monitoring & Reporting
- Functional requirements & GAP analysis
- IFRS/BASEL II ETL from ODS to the Corporate Reporting Warehouse anlysis/implementation
- Responsible for organization/definition of BO Reporting Universes, Access Management & Reports
- Connectivity of 80 subsidiaries to Datawarehouse

CDB Services – July 2001 to Sept 2005
eCommerce Online Shop www.CollectionBD.com

OWNER & RUNNER
Strategy definition, Set-up & implementation, Running of an ecommerce website specialized in Books

- Analysis & Project Management from A to Z
- Project mode with an extra developer and 5 people Sales Force
- Operational mode with 2 employees
- Payments: Paypal/COD/Ogone-VISA/Checks – Delivery:TNT/KIALA/POST
- Connectivity to eBay module – Pilot of the KIALA B2C module

AstraZeneca (Madrid) – Sept 2003 to June 2004

Pharmaceutical – running of a Phase IV Study: Infrastructure & People Management of 11.000 patients/3.000 doctors/200 Sales Force/5 people internal team

PROJECT LEADER
Organization and running of a Phase IV Study for Asthma medicine (Symbicort/Rilast)

- European responsible for the Project execution : packaging and delivery of monitors
- Collection, analysis & reporting of the Study
- SPOC for all internal and external parties

Roche (Brussels) – July 2002 to Aug 2003
Pharmaceutical – ORACLE – PL/SQL

ANALYST DEVELOPER
Migration of Windows environment (client,server) and medical applications
Training organization & support for 250 users (with DOLMEN) + Functional documentation update
Phase IV Study Database Administration

Allianz (Brussels) – July 2001 to June 2002
Insurance – Mainframe IMS

ANALYST DEVELOPER
€URO 2002 project
Migration of "Retirement Funds" DB from DLI to DB2 (IMS)

- Analysis & development of transactions & batches

P&V (Brussels) – Feb 2000 to June 2001
Insurance – Mainframe CICS

ANALYST DEVELOPER
Applications development team - €URO 2002 project

- Analysis & development of transactions & batches

SPIRIT SYSTEMS (Brussels) – Sept 1999 to Feb 2000
Interim Sector Software provider (social legislation, accounting, bookings,...)

ACCOUNT MANAGER
Various deployments of software suite for Interim offices all over Belgium
Trainings & coaching of users

- Customers, suppliers & Stakeholders management
- Training (Business & IT)
- User requirements gathering and reports design
- Service Desk : First, second and third level helpdesk